Shopware FAQ- Manager

by Martini Webdesign

Installation, adjustment and modification of contents

Table of contents

List of Figures

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1 Installation manuell

1.1 System requirements

For the installation of our Shopware FAQ - Manager Plugin at least the following system configuration is required:

- PHP 7.2 or higher
- Shopware 6.3.0 or higher

1.2 Installation

There are two ways to install the plugin:

- *Adding via the Plugin Manager in the backend*
  To do so, you must first connect the Plugin Manager to your Shopware account. After that you can use the plugins purchased for this domain. You can now add the plugin via "Load Plugin".
- *Adding over SFTP*
  Download the .zip file of the plugin from your Shopware account and unzip it on your PC / laptop. Then you have to start a SFTP client and copy the unzipped folder into the following directory of your Shopware installation:
  SHOPWARE_ROOT_FOLDER/custom/plugins/

After both variants you still have to install the plugin. You can find the added plugin under "My plugins" and can install it by clicking the context button and then activate it.

Abbildung 1: Plugin installation

Abbildung 2: Plugin activation

2 Setup of the plugin

2.1 Adding to an experience world (CMS-Page)

Open or create the Experience World page where you want the FAQs to appear.
Then open the block editor and select the "Text & Image" tab from the "Block Category" drop-down menu. There you will find the block "FAQ area for CMS pages". Drag'n'Drop this block into the desired page area.
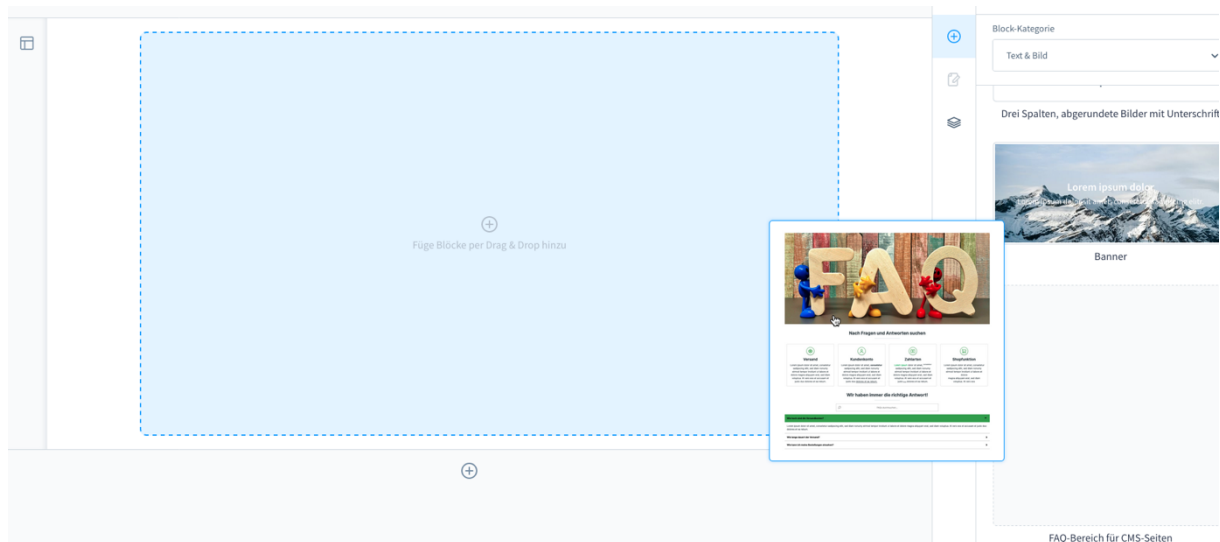

Abbildung 3: Include block in CMS-Page

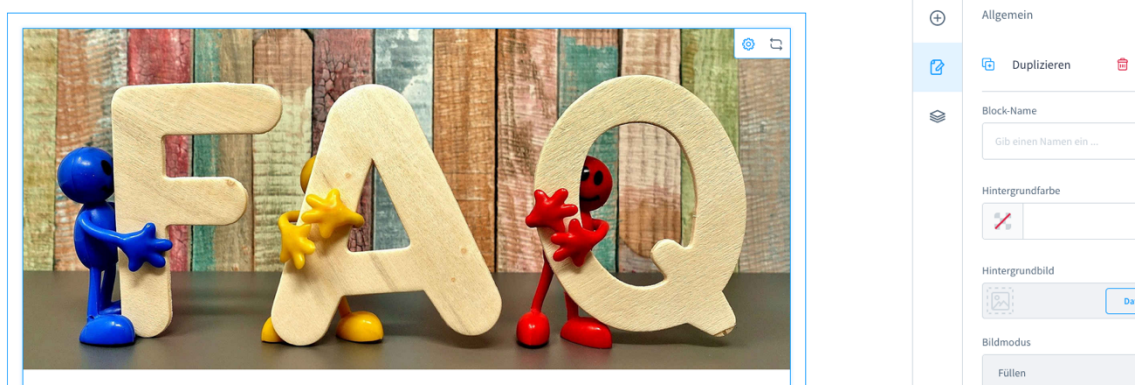## 2.2 Open Settings

Open of block settings

Abbildung 4: Open settings

In the tab "Basic settings" you can switch various elements generally on / off, enter headings and define the number of categories and questions and answers.

Abbildung 5: Basic settings

2.4   Content for categories

Depending on the value entered in the field "Number of categories" in the tab "Basic settings" you will find the corresponding number of input masks for the categories. You can change / extend the number of input masks at any time in the tab "Basic settings". The entered data for the categories will be kept even if you reduce the number of categories after you have entered the data for the category. As soon as you increase the number of categories, the previously entered data will be visible again.

Choose an icon or image for the category, a headline and a description text which you can customize with the editor.

Abbildung 6: Content categories with icon
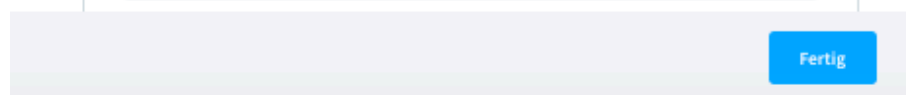
Abbildung 7: Content categories with image

Depending on the value entered in the field "Number of questions and answers" in the tab "Basic settings" you will find the corresponding number of input masks for the questions. You can adjust / extend the number of input masks at any time in the tab "Basic settings". The entered data for the categories will be kept even if you reduce the number of questions after you have entered the data for the category. As soon as you increase the number of questions, the previously entered data will be visible again.

Choose one of the categories you entered before, a headline and a description text which you can customize with the editor.

Abbildung 8: Content question and answers

2.6 Layout settings

In the layout settings you can upload your own image for the FAQ section or select from your already uploaded images and specify the display mode in the "Display Mode" field when selecting. It is also recommended to enter a meaningful description of the image in the field "Image description". This will be displayed if the image cannot be loaded.

You can also use the color settings for the layout. You can select the colors and also define the transparency of the color.
Please note that the settings for "Background color of the questions when the mouse hovers" and "Text color of the questions when the mouse hovers" are only visible on the store page and not in the backend.

Abbildung 9: Layout settings

3 Contact details

You can reach our service for this plugin under: support@martini-webdesign.de

You can find our imprint here: https://www.martini-webdesign.de/impressum.html